

MAIN MENU

AmeriChoice Federal Credit Union Audio Response Flow Chart

Created 03-21-2019

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Balance Inquiry Menu

- 1. Savings Balance
- 2. Checking Balance
- 3. Account Balance
- 4. Loan Balance
- # Go to Previous Balance
- * Goodbye

2

History Menu

- 1. Last Deposit
- 2. Last Payroll Deposit
- 3. Account History
- 4. Loan History
- 5. Deposit History
- 6. Recent Activity Menu
- # Go to Previous Balance
- * Goodbye

Recent Activity Menu

- 1. Recent Check Clearance
- 2. Recent POS Transactions
- 3. Recent Debit Card Transactions
- 4. Recent ATM Transactions
- 5. Recent ACH Transactions
- 6. Recent Payroll Transactions
- 7. Recent Loan Payments
- 9. Recent Shared Branching Transactions
- # Go to Previous Menu
- * Goodbye

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Withdrawal Menu

- 1. Savings Withdrawal
- 2. Checking Withdrawal
- 3. Share Withdrawal
- 4. Loan Withdrawal
- # Go to Previous Menu
- * Goodbye

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Transfer Menu

- 1. Share to Share aka "Account to Account"
- 2. Share to Loan aka "Account to Loan"
- 3. Loan to Share aka "Loan to Account"
- 4. Savings to Checking
- 5. Checking to Savings
- 6. Loan to Savings
- 7. Loan to Checking
- 8. Savings to Loan
- 9. Checking to Loan
- # Go to Previous Menu
- * Goodbye

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Checking Menu

- 1. Checking Balance
- 2. Checking Inquiry
- 3. Recent Check Clearance
- 4. Share Draft Copies
- 5. Draft Stop Payment
- 6. Check Reorder
- 7. Draft Number Range
- # Go to Previous Menu
- * Goodbye

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Loan Menu

- 1. Loan Balance
- 2. Open Loan Balance List
- 3. Loan Payment
- 4. Recent Loan Payment
- 5. Loan Payoff
- 6. Mortgage Loan Payment
- 7. Mortgage Loan Payoff
- # Go to Previous Menu
- * Goodbye

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Additional Option Menu

- 1. Year to Date Menu
- 2. Change Preference Menu
- 3. New Account
- # Go to Previous Menu
- * Goodbye

Year to Date Menu

- 1. IRA Contributions
- 2. Dividends
- 3. Interest
- # Go to Previous Menu
- * Goodbye

Change Preference Menu

- 1. Change Access Code
- 2. Change Secondary Access Code
- 3. Change Language
- # Go to Previous Menu
- * Goodbye